

Summary of Benefits - 2021

All benefits are accessed by calling 0861 888 662 or sending a "Please Call Me" to 060 769 8770.

These unique benefits include Telehealth, GP visits, OTC & Chronic medication, Dentistry, Optometry, Emergency Medical Services and Hospitalisation.

HEALTHCARE BENEFITS

24/7 Telephonic Medical/Digital Consulting Hotline

Unlimited telephonic and digital consultations with a designated primary healthcare professional. Includes sick notes for up to 2 (two) days and over the counter Acute Medication recommended by the primary healthcare professional according to Formulary.

Chronic Medication

Members must be registered as a Chronic member to obtain this benefit. To confirm if your chronic condition is covered, you can contact customer care on 0861 888 662 or send a "please call me" to 060 769 8770.

HIV and TB Management Programme

A programme with the objective of improving the health outcomes of members diagnosed with HIV. For assistance members can contact Affinity Health customer care on 0861 888 662, send a "please call me" to 060 769 8770 or an email to info@nbcpshealth.co.za.

Hospital Care Plan

The benefit includes case managed hospitalisation including personal care in a State Hospital for illness for up to 21 (twenty-one) days. Affinity Health will provide daily benefits to make the patient's stay more comfortable.

Emergency Medical Services and iER Mobile App

24/7 Health and Trauma Telephonic Assistance. Emergency Medical Services are available to Eligible Members by phoning the provided telephone number (or sending a PCM) or using the iER Smartphone App.

Basic Dentistry

Access to a dental Network Provider as per benefit limits subject to Formulary and available every 18 months per Eligible Member.

The Medical Society

Unlimited visits and Acute Medication at any one of the Medical Society facilities. For assistance to find the Medical Society facility closest to you, call Affinity Health customer care on 0861 888 662 or send a "please call me" to 060 769 8770.

Chronic Disease Management

Available for members that are registered for the Chronic Management Programme, through support we assist you in bringing your condition under control to live a healthier life. For assistance members can contact Affinity Health customer care on 0861 888 662, send a "please call me" to 060 769 8770 or an email to info@nbcpshealth.co.za.

Over-the-Counter Medication

Over-the-counter medication approved by Affinity Health and according to formulary reference pricing will be covered. A benefit limit of R500 is available for every 12 months.

Post Hospital Private Home Nursing

Up to R10 000 per year for the assistance of a private nurse following a stay in Hospital due to an accident. This benefit is available where the Eligible Member is unable to perform 3 (three) or more activities of daily living.

Optometry Services

Access to an optometrist specifically identified by Affinity Health, every 24 (twenty-four) months and includes one eye test and standard frames subject to Formulary per Eligible Member.

Medical Society Mobile App

A convenient, safe and free mobile application that provides access to a primary healthcare professional consultation. Includes sick notes for up to 2 (two) days and over the counter Acute Medication recommended by the primary healthcare professional according to Formulary.

GP Consultations

Unlimited consultations at an Affinity Health Doctor (GP), subject to managed care and clinical guidelines. Visit includes acute medication either prescribed or dispensed by an Affinity Health Network Doctor. Pre-authorisation required. Subject to the Affinity Health Formulary and fair use rules.

Acute Medication and Nutraceuticals

All medication approved by Affinity Health and according to formulary reference pricing is covered.

Accidental Hospital and Casualty Benefit

For actual costs of emergency casualty hospitalisation if admitted due to an accident up to the benefit limit of R 260 000. Please phone the pre-authorisation number on your membership card for a Guarantee of Payment.

Radiology and Pathology

Linked to GP consultation as you must be referred by a GP or by the Chronic Care provider for this benefit. Approved x-rays and blood tests as per Formulary will be covered.

Mental Health and Trauma Assistance Benefit

Telephonic trauma support and counselling by professional and dedicated professionals for traumatic events such as sexual assault, crime, trauma-related gender-based violence, death, attempted suicide and domestic violence.

INSURANCE BENEFITS

Funeral Assistance Benefit

A funeral assistance benefit of R30 000 is payable in the event of the death of the Eligible Member. Claims older than 6 months will not be accepted.

Accidental Disability Benefit

An amount payable of R520,000 in the event of total and permanent disability due to an accident and other unnatural causes as defined.