



MEMORANDUM

FROM	DISPUTE RESOLUTION DEPARTMENT
TO	NATION WIDE COMMUNICION
CC	GENERAL SECRETARY; FINANCIAL OPERATING MANAGER
DATE	5 September 2022
SUBJECT	NBCPSS DISPUTE RESOLUTION CENTRES
REF	DR/2022/04

Dear Stakeholders,

Please note that dispute resolution is currently only available in the Limpopo and Kwa-Zulu Natal provinces.

The provisional rollout of the rest of the country is as follows:

- Northern Cape and Mpumalanga – **1 October 2022**;
- North West and Western Cape – **1 April 2023**;
- Eastern Cape and Free State – **1 September 2023**; and
- Gauteng – **1 November 2023**.

The above timeline for rollout is subject to change at the discretion of the NBCPSS. Please note that in the provinces where dispute resolution has not yet been established, parties can refer disputes to the CCMA directly.

Thank you in advance for your co-operation.

Regards,

Dispute Resolution